



**Audio Access Authorization Form**  
To be completed by the Primary Account Owner

Name (please print): \_\_\_\_\_

E-mail Address: \_\_\_\_\_

I request Ukrainian Federal Credit Union to make the following account accessible via their UFCU Audio Response System.

Account Number: \_\_\_\_\_

By signing this form, I certify I have read the attached UFCU Electronic Funds Transfer Agreement, and agree to be abide by all of the terms set forth in the UFCU EFT Agreement. I also certify I am the Primary Account Owner of the above listed account.

\*More Information you can find in the Membership Booklet.

Signature: \_\_\_\_\_  
(To be signed by the Primary Account Owner)

Date: \_\_\_\_\_

Mail or Deliver to:  
Ukrainian Federal Credit Union  
Attn: UFCU Audio Access Registration

Choose nearest branch:

**Main office**  
824 Ridge Road East  
Rochester, NY 14621  
(585) 544-9518  
(585) 338-2980 Fax

**Capital District branch**  
1828 Third Avenue  
Watervliet, NY 12189  
(518) 266-0791  
(518)266-0791 Fax

**Sacramento branch**  
6029C San Juan Blvd  
Sacramento, CA 95610  
(916) 721-1188  
(916) 721-5551

**Syracuse branch**  
211 Tompkins Street  
Syracuse, NY 13204  
(315) 471-4074  
(315) 471-23 8

**Boston Branch**  
107 Eastern Avenue  
Dedham, MA 02026  
(781) 493-6733  
(781) 493-6730

**Automated Member Account Information Service (Audio Response).** If we approve the Automated Member Account Information Service (Audio response) for your accounts, a separate PIN (Personal Identification Number) will be assigned to you. You must use your PIN (Personal Identification Number) along with your account number to access your accounts. At the present time you may use the Automated Member Account Information Service (Audio Response) to:

- Withdraw funds from your share (savings), share draft (checking), and Money Market accounts.
- Transfer funds from your share (savings), share draft (checking), and Money Market accounts.
- Obtain balance information for your share (savings), share draft (checking), and Money Market accounts.
- Make loan payments from your share (savings), share draft (checking), and Money Market accounts.
- Access your Overdraft Line of Credit Accounts.
- Make bill payment to preauthorized creditors.
- Determine if a particular item has cleared.
- Obtain tax information on amounts earned on share (savings) and share draft (checking) accounts or interest paid on loan accounts.
- Verify the last date and amount of your payroll deposit.
- Obtain loan payment calculation.
- Obtain rates.
- Obtain hours and locations.

Your account can be accessed under the Automated Member Account Information Service (Audio response) via a touch tone telephone only. Automated Member Account Information Service (Audio Response) service will be available for your convenience twenty-four (24) hours per day. This service may be interrupted for a short time each day for data processing.

- There is no limit to the number of inquiries, transfers, or withdrawal requests you may make in any one day.
- See Section 2 for transfer Limitations that may apply to these transactions.

The Credit Union reserves the right to refuse any transaction which would draw upon insufficient funds, exceed a credit limit, lower an account below a required balance, or otherwise require us to increase our required reserve on the account. All checks are payable to you as a primary member and will be mailed to your address of record. The Credit Union may set other limits on the amount of any transaction, and you will be notified of those limits. The Credit Union may refuse to honor and transaction for which you do not have sufficient available verified funds. The service will discontinue if no transaction is entered after numerous unsuccessful attempts to enter a transaction, and there may be limit on the duration of each telephone call.